

Your Patients Can Get a Ride to Their COVID-19 Vaccine

HAVE THEM CALL CALIFORNIA HEALTH & WELLNESS PLAN TO ARRANGE A RIDE TO AND FROM THEIR SCHEDULED COVID-19 VACCINE APPOINTMENT

How can members arrange a ride?

Call us at **1-877-658-0305** once COVID-19 vaccine appointment is scheduled.

- Rides to and from mass public vaccination sites are not eligible.
- Drivers are not able to wait with the member in line to get the vaccine.

Return rides

Return rides for all reservations will be scheduled for one hour after the set appointment time for the vaccine. If the member is ready earlier or the appointment is taking longer than an hour, they will need to call **1-877-658-0305** to schedule a return ride.

Advance notice requirements

Prior authorization is **not** required. Refer to the chart below for advance notice requirements.

Service type	Service examples	Advance notice
Non-emergency medical transportation	<ul style="list-style-type: none"> • Gurneys • Wheelchair vans • Litter vans 	
Non-medical transportation	<ul style="list-style-type: none"> • Taxis • Sedans • Rideshare • Other types of public/private transport 	Call 1-877-658-0305 three days in advance

