

California Quality Collaborative

California Quality Collaborative (CQC) is a health care improvement organization dedicated to advancing the quality and efficiency of patient care in California.

CQC's expert quality improvement programs transform health care delivery across physician groups through collaboration. The organization is supported by a statewide leadership alliance of health care purchasers, providers and health plans, all working toward a shared goal of accelerating quality improvement.

With trusted programs customized for the needs of California, CQC enables physician groups to take a leadership role in transforming health care delivery across the state. CQC programs accelerate the spread of best practices and evidence-based, patient-centered care so that:

- Physician groups can work collectively to learn the essential skills they need to improve performance
- Health plans can help improve care for their members while controlling costs for all HMO and PPO patients
- Health care purchasers can offer the highest value, most effective health benefits for a healthier workforce

CQC Program

Led by national experts in the field, CQC offers a range of health care improvement programs, including:

- Essentials of Performance Improvement programs, which engage California physician group leadership teams to manage change across their practices to achieve evidence-based, patient-centered care
- Topic-specific collaboratives that offer access to national experts and leading physician peer groups to facilitate the adoption of best practices in patient satisfaction, clinical care and efficiency
- System level re-design efforts to improve collaboration between providers and plans to coordinate care for the patients they share

CQC programs align with the metrics in place in California, such as publicly reported quality measures and pay-for-performance incentives. More than 90 physician groups throughout California have already benefited since the program began three years ago.

CQC Background

CQC was established in 2004 under its original name, Breakthroughs in Chronic Care Program (BCCP). It was re-named the California Quality Collaborative in 2007 to reflect a broader scope of programming – starting with chronic care and expanding to the areas of patient satisfaction, clinical improvement and efficiency in all outpatient settings.

To view CQC programs that can improve patient satisfaction and clinical care, visit www.calquality.org