

# Free Interpreter Services

## USE TO HELP PROVIDE CARE FOR CALIFORNIA HEALTH AND WELLNESS HEALTH MEMBERS

No-cost interpreter services are available 24 hours a day, seven days a week. **1-877-658-0305 (TTY: 711)**

Telephone interpreters are available in over 150 languages for immediate needs.

Request in-person interpreters, including sign language interpreters, a minimum of five business days before the appointment during regular business hours.



Telephone interpreters in over 150 languages!

### When asking for an interpreter, all you need are:



The member's California Health and Wellness Plan (CHWP) identification (ID) number



The appointment date, time and place



Language needed

Please make accommodations to use a telephone interpreter if that is the only interpreter available for the language, date and time of the appointment.

Ask for no-cost interpreter services to help you effectively communicate with your CHWP members.

**For office use only. Do NOT post in a patient area.**