

Identify Members Enrolled in Enhanced Care Management

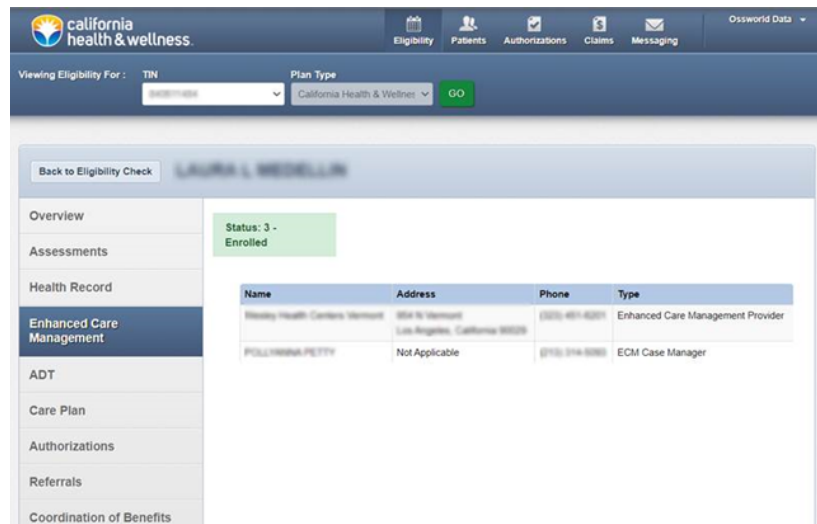
Find out which members have extra care coordination

As of January 1, 2022, Medi-Cal members have access to the Enhanced Care Management (ECM) benefit. To help you better coordinate members' care with their assigned ECM provider, there is a new function on the secure provider portal that shows:

- Whether a member is enrolled in ECM.
- The ECM provider.
- The ECM case manager.

See which members have additional ECM care support in 3 steps:

1. Log into the secure provider portal at www.CAHealthWellness.com.
2. Select *Eligibility* and search eligibility for the member.
3. Select *Enhanced Care Management* on the left navigation.



The screenshot shows the provider portal interface. At the top, there are navigation tabs: Eligibility, Patients, Authorizations, Claims, and Messaging. Below this is a search bar for 'Viewing Eligibility For' with a TIN dropdown and a 'Plan Type' dropdown set to 'California Health & Wellness'. A 'GO' button is next to it. The main content area shows a 'Back to Eligibility Check' link and the member name 'LAURA L. MEDELLAN'. On the left is a navigation menu with options: Overview, Assessments, Health Record, Enhanced Care Management (highlighted), ADT, Care Plan, Authorizations, Referrals, and Coordination of Benefits. The main content area displays 'Status: 3 - Enrolled' in a green box. Below this is a table with the following data:

Name	Address	Phone	Type
Henry Health Centers Member	500 N Vermont Los Angeles, California 90028	(323) 451-6201	Enhanced Care Management Provider
POLLINARA, PETTY	Not Applicable	(213) 374-6286	ECM Case Manager

Resources

For more information on ECM, go to the CalAIM Resources for Providers page at cahealthwellness.com/providers/CalAIM.

Questions?

For questions about the information in this flyer, contact California Health & Wellness Plan at 877-658-0305.