

Enhanced Care Management Program Populations of Focus Screening Checklist

The Enhanced Care Management (ECM) Program provides comprehensive care management services to seven different Populations of Focus with a goal to improve the health and social outcomes of the ECM-enrolled member.

Medi-Cal managed care members are eligible for the ECM Program if they meet the ECM Populations of Focus eligibility criteria as defined in this checklist **and** are not enrolled in duplicative services (as defined in the **Exclusionary Screening Checklist**).

There are three steps to the screening and referral process:

1. **First, complete this *Populations of Focus Screening Checklist*** to determine member **eligibility** as qualifying under one or more of the Populations of Focus.
2. Next, complete the ***Exclusionary Screening Checklist*** to further verify member eligibility.
3. If the member is **determined to be eligible for ECM** based on **both *screening checklists***, complete the ***ECM Program Member Referral Form*** and send secure fax (Fax Number: 866-724-5057) to the member’s Health Plan for review.

Both screening checklists and the ***ECM Program Member Referral Form*** can be used as resources and references to support the enrollment and engagement process.

Populations of Focus Screening Checklist

ECM Populations of Focus

1. Individual and/or family is **experiencing homelessness¹** and

Has **at least one** complex **physical, behavioral or developmental** health need (refer to Conditions Table* on page 3) with **inability to successfully self-manage** for whom **coordination of services** would likely result in **improved health outcomes and/or decreased utilization** of high-cost services.

¹The Department of Health Care Services (DHCS) defines homelessness as one of the following:

- An individual or family who lacks adequate nighttime residence.
- An individual or family with a primary residence that is a public or private place not designed for or ordinarily used for habitation.
- An individual or family living in a shelter.
- An individual exiting an institution to homelessness.
- An individual or family who will imminently lose housing in next 30 days.
- Unaccompanied youth and homeless families and children and youth defined as homeless under other Federal statutes.
- Victims fleeing domestic violence.

If **ALL** boxes above are checked, member is eligible.

2. High utilizer adults are individuals, who in a six-month period, with

- Five or more emergency** room visits **and/or**,
- Three or more** unplanned **hospital** admissions **and/or**,
- Multiple short-term skilled nursing facility stays**

AND any of the above could have been avoided with appropriate outpatient care or improved treatment adherence.

If **ONE** of the boxes are checked in this section, member is eligible.

3. Adults with serious mental illness (SMI) or substance use disorder (SUD) (refer to Conditions Table* on page 3) who meet the eligibility criteria for participation in or obtaining services through the following:

- The County Specialty Mental Health (SMH) System **and/or**,
- The Drug Medi-Cal Organization Delivery System (DMC-ODS) **or**,
- The Drug Medi-Cal (DMC) program, **and**

Continue to next section, if the top box (SMI/SUD) and ONE of the 3 boxes above are checked in this section.

- Actively experiencing **one complex social factor influencing their health**, for example:
 - Food Housing Employment insecurities History of adverse childhood experiences (ACEs)/trauma History of recent contacts with law enforcement related to SMI/SUD
 - Former foster youth Other _____, **and**
- Meet one or more of the following criteria:
 - High risk for institutionalism, overdose and/or suicide.
 - Use crisis services, ERs, urgent care or inpatient stays as the sole source of care.
 - Over two emergency department (ED) visits or over two hospitalizations due to SMI or SUD in the past 12 months.
 - Pregnant and post-partum (12 months from delivery).

If **BOTH** boxes (complex social factors and additional criteria) are checked in this section, member is eligible.

4. Adults and children/youth transitioning from incarceration or have transitioned within the **last 12 months, and**

- Have at least one of the following conditions (refer to specifics in Conditions Table* on page 3):
 - Chronic mental illness.
 - SUD.
 - Chronic disease (e.g., hepatitis C, diabetes).
 - Intellectual or developmental disability.
 - Traumatic brain injury.
 - HIV/AIDS.
 - Pregnancy.

If **ALL** boxes in this section are checked, member is eligible.

*Conditions Table (For reference only – chronic conditions are not required for all Populations of Focus)

Complex physical, behavioral health and developmental conditions (check all that apply)	
Physical health	
<input type="checkbox"/> Diabetes (insulin-dependent) poorly controlled	<input type="checkbox"/> Chronic obstructive pulmonary disease (COPD)
<input type="checkbox"/> History of stroke or heart attack	<input type="checkbox"/> Dementia requiring assistance with IADLs
<input type="checkbox"/> Chronic liver disease	<input type="checkbox"/> Traumatic brain injury (TBI)
<input type="checkbox"/> Chronic kidney disease	<input type="checkbox"/> Hypertension (poorly controlled)
<input type="checkbox"/> Coronary artery disease	<input type="checkbox"/> Congestive heart failure (CHF)
<input type="checkbox"/> Other, please note:	
Behavioral health	
<input type="checkbox"/> Psychotic disorders, including schizophrenia	<input type="checkbox"/> Substance use disorder, please specify:
<input type="checkbox"/> Bipolar disorder	<input type="checkbox"/> Other, please note:
<input type="checkbox"/> Major depressive disorder	
Developmental	
<input type="checkbox"/> Intellectual/developmental disability	<input type="checkbox"/> Other, please note:

Summary of ECM Eligibility

Member's eligible Population(s) of Focus (check all that apply)	
<input type="checkbox"/>	1. Individuals experiencing homelessness .
<input type="checkbox"/>	2. High utilizers with frequent hospital or ER admissions.
<input type="checkbox"/>	3. Individuals transitioning from incarceration .
<input type="checkbox"/>	4. Individuals with SMI/SUD and other health needs.