

No-Cost, Direct and Easy Access to Specialty Care Expertise

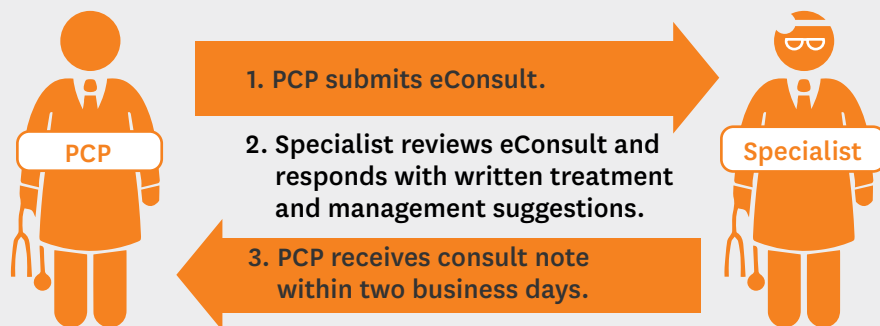
California Health & Wellness Plan is pleased to offer eConsults (electronic consultations), a no-cost specialty care resource, to support Medi-Cal members.

What is an eConsult?

An eConsult is a concurrent exchange between a primary care physician (PCP) and a specialist. A PCP can consult with a specialist about a patient electronically to initiate care immediately. A digital referral, along with clinical information, images, lab results and other content from the medical record, is sent directly to a specialist. A complete consult is returned within two business days. In 70%–75% of cases, an eConsult will result in PCP management instead of referring the patient for a face-to-face visit with a specialist.

How eConsult works:

- No additional technology or platform access required.
- Protected health information (PHI) included.
- Health Insurance Portability and Accountability Act (HIPAA)-compliant.
- No prior authorizations required.



For more information about our eConsult provider group, ConferMED, go to www.confermed.com.

Access network of specialists

With eConsult, you gain access to **250+ specialists covering more than 30 adult and pediatric specialties**. All specialists have:

- **Board certification** in a specialty or subspecialty.
- **Licensing in California.**
- **National Committee for Quality Assurance (NCQA)-level credentialing.**

(continued)

Why choose eConsult?

1. Health Plan covered benefit

- No implementation costs.
- Works with all electronic health records or fax (depending on your preference).
- Resource incorporated into your practice's native referral processes.

2. Benefits to participating physician groups (PPGs) and PCPs

- No-cost resource.
- Strengthens PCP-patient relationship.
- Improves management of specialty care costs and support for shared-risk arrangements.
- No-cost access to continuing medical education/continuing education unit (CME/CEU) credits through Advanced Primary Care Extension for Community Healthcare Outcomes (ECHO).

3. PCP provides enhanced experience to keep more patients in primary care

- Direct access to specialty care panel of experts from 30+ specialties.
- Resources for providers to learn new skills and expand treatment for patients.

4. Patient experiences better health outcomes through timely access to care

- Reduces unnecessary specialty care visits.
- Increases access to specialists and receive faster treatment.
- Maintains care in PCP space.
- No out-of-pocket expense.
- No unnecessary travel and time off from work.



If you would like to learn more about how eConsult works or would like to have a presentation for your practice, contact Lilly Clements at Lillian.Clements@cahealthwellness.com.

Use eConsult for the following specialties¹:

ADULT

- Allergy
- Cardiology
- Dermatology
- Endocrinology
- Ear, nose and throat (ENT)
- Gastroenterology
- Hematology
- Infectious disease
- Nephrology
- Neurology
- Nutrition
- Obstetrics/gynecology (OB/GYN)
- Ophthalmology
- Orthopedics
- Pain medicine
- Psychiatry
- Pulmonology
- Rheumatology
- Urology

PEDIATRICS

- Allergy
- Cardiology
- Dermatology
- Endocrinology
- ENT
- Gastroenterology
- Hematology²
- Nephrology
- Neurology
- Nutrition
- OB/GYN (ages 16 and older)
- Orthopedics
- Psychiatry
- Pulmonology
- Urology

¹Please note that this list may experience changes based on specialty availability.

²Pediatric hematology specialists available in Los Angeles, Sacramento and Northern California rural counties.