

No-cost Interpreter Services

USE TO HELP PROVIDE CARE FOR CALIFORNIA HEALTH & WELLNESS PLAN (CHWP) MEMBERS

No-cost interpreter services are available 24 hours a day,
seven days a week: **877-658-0305 (TTY: 711)**

Phone interpreters are available in over 150 languages for immediate needs.

Request in-person or video interpreters a minimum of five business days before the appointment during regular business hours. Allow 10 business days for sign language interpreter requests.



When asking for an interpreter, all you need are:



The member's CHWP
identification (ID) number



The appointment date,
time and place



Language needed

Phone
interpreters
in over 150
languages!

Please allow for a phone interpreter if that is the only interpreter available for the language, date and time of the appointment.

Ask for no-cost interpreter services
to help you effectively
communicate with your CHWP
patients.

For office use only. Do NOT post in a patient area.

**The phone number above is for provider use only. Members may contact
the number listed on the back of their ID card for member services.**