

# PROVIDER Update



REGULATORY | SEPTEMBER 28, 2023 | UPDATE 23-1114m | 4 PAGES

## Updates to Proposition 56 Directed Payments for Physician Services

### Follow the guidelines to avoid payment processing delays for certain physician services

Updates to Prop 56 directed payments for specific physician services were made on July 25, 2023, with All Plan Letter (APL) 23-019, *Proposition 56 Directed Payments for Physician Services*, issued by the Department of Health Care Service (DHCS).

#### Requirements for add-on payments

A qualifying physician service is one provided by an eligible participating physician or other provider where a listed service in the table at the end of this communication is provided to a Medi-Cal member for the dates of service noted.

- Supplemental payments for specific physician services are in addition to:
  - Base provider compensation under the *Provider Participation Agreement (PPA)*.
  - Contracting rates with primary care physicians (PCPs) or participating physician groups (PPGs).
- DHCS will continue this directed payment arrangement on an annual basis for the length of the program.

#### Avoid processing delays

- Submit a clean claim or accepted encounter with one of the qualifying CPT codes listed in the table within one year after the date of service.
- Ensure the independent practice association (IPA) submits your encounters timely and accurately, if contracted through a IPA.

#### Excluded from add-on payments

The following are not eligible for Prop 56 payments for certain physician services:

- Federally Qualified Health Centers.
- Rural Health Clinics.
- American Indian Health Programs.
- Cost-based reimbursement clinics.

#### THIS UPDATE APPLIES TO:

- Physicians
- Ancillary Providers
- Independent Practice Associations

#### Online Access

[www.CAHealthWellness.com](http://www.CAHealthWellness.com)

- Secure Access
- Provider Billing manuals
- Provider forms
- Quick reference guides FAQs
- Secure messaging
- Prior Auth Code Checker Tool
- Clinical guidelines
- California Health & Wellness news
- Member eligibility
- PCP verification
- PCP panel lists
- Submit, inquire, or correct claims
- Submit authorizations or check authorization status

#### Call Us at 877-658-0305

Monday to Friday  
8 a.m. to 5 p.m. (PT)

#### Fax Numbers

**Prior Authorizations:** 866-724-5057

**Concurrent Review:** 855-556-7910

**Admissions:** 855-556-7907

**Appeals:** 855-460-1009

**Case Management:** 855-556-7909

#### Pharmacy

**Medi-Cal Rx** – Self-administered drugs and supplies obtained under the pharmacy benefit

- Prior auth fax: 800-869-4325
- Help Desk: 800-977-2273

**AcariaHealth** – Specialty Pharmacy

- Prior auth fax: 855-217-0926
- Phone: 855-535-1815

**CHWP Pharmacy Dept** – Provider-administered drugs requiring prior auth

- Prior auth fax: 877-259-6961
- Phone: 877-658-0305

**Medication Prior Authorization Form is available at [www.CAHealthWellness.com](http://www.CAHealthWellness.com).**

- Dually eligible members with Medi-Cal and Medicare Part B (regardless of enrollment in Part A or Part D).
- Prepaid ambulatory health plans.

### Timeline for payments

Payments are made in accordance with the timely payment standards in their contract for clean claims or accepted encounters that are received by California Health & Wellness Plan (CHWP) or its subcontractors no later than one year after the date of service.

A cost avoid or post-payment recovery is made if a member is found to have other health care coverage.

### Request an itemization of payments

Upon request for claims or encounters, participating physicians or other providers will receive an Excel file that uniquely identifies the qualifying service for which payment was made.

### Inquiries and disputes

If you disagree with the outcome of a supplemental payment you received, send an email to the Direct Pay team at CHWP\_Provider\_Relations@centene.com.

At a minimum, the following information must be included:

- Impacted Taxpayer Identification Numbers (TIN(s)) and National Provider Identifiers (NPI(s)).
- Member level detail on an Excel spreadsheet, including:
  - Patient name.
  - Date of birth.
  - Client Index Number (CIN) ID.
  - Date of service.
  - CPTs submitted along with any modifiers.
  - Patient control number(s)/independent practice association (IPA) claim number(s).

More information about appeals, grievances and disputes is available on the CHWP website. Go to [bit.ly/CHWGrievance](http://bit.ly/CHWGrievance).

### Clean claims or encounters

More information about submitting a clean claim or encounter is available in the Provider Manual. Go to [www.cahealthwellness.com/providers](http://www.cahealthwellness.com/providers), then select *Provider Resources > Manuals, Forms and Resources > Provider Manual/Billing Manual – English* (under Manuals). Refer to Chapter 8: Billing and Claims Submission and Chapter 9: Encounters.

### Specific physician services eligible for uniform dollar add-on rates

Directed payments are in addition to other payments eligible providers would normally receive from CHWP or its subcontractors. The uniform and fixed dollar add-on amounts of the directed payments vary by procedure code and apply to the specified dates of service:

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CPT Code	Description	Uniform Dollar Add-On Amount	Dates of Service
90791	Psychiatric Diagnostic Evaluation	\$35.00	7/1/2017–Ongoing

90792	Psychiatric Diagnostic Evaluation with Medical Services	\$35.00	7/1/2017–Ongoing
90863 <sup>1</sup>	Pharmacologic Management	\$5.00	7/1/2017–12/31/2020
99201	Office/Outpatient Visit New	\$10.00	7/1/2017–6/30/2018
99201 <sup>2</sup>	Office/Outpatient Visit New	\$18.00	7/1/2018–12/31/2021
99202	Office/Outpatient Visit New	\$15.00	7/1/2017–6/30/2018
99202	Office/Outpatient Visit New	\$35.00	7/1/2018–Ongoing
99203	Office/Outpatient Visit New	\$25.00	7/1/2017–6/30/2018
99203	Office/Outpatient Visit New	\$43.00	7/1/2018–Ongoing
99204	Office/Outpatient Visit New	\$25.00	7/1/2017–6/30/2018
99204	Office/Outpatient Visit New	\$83.00	7/1/2018–Ongoing
99205	Office/Outpatient Visit New	\$50.00	7/1/2017–6/30/2018
99205	Office/Outpatient Visit New	\$107.00	7/1/2018–Ongoing
99211	Office/Outpatient Visit Established	\$10.00	7/1/2017–Ongoing
99212	Office/Outpatient Visit Established	\$15.00	7/1/2017–6/30/2018
99212	Office/Outpatient Visit Established	\$23.00	7/1/2018–Ongoing
99213	Office/Outpatient Visit Established	\$15.00	7/1/2017–6/30/2018
99213	Office/Outpatient Visit Established	\$44.00	7/1/2018–Ongoing
99214	Office/Outpatient Visit Established	\$25.00	7/1/2017–6/30/2018
99214	Office/Outpatient Visit Established	\$62.00	7/1/2018–Ongoing
99215	Office/Outpatient Visit Established	\$25.00	7/1/2017–6/30/2018
99215	Office/Outpatient Visit Established	\$76.00	7/1/2018–Ongoing
99381	Initial Comprehensive Preventive Medicine Evaluation & Management (E&M) (< 1 year)	\$77.00	7/1/2018–Ongoing
99382	Initial Comprehensive Preventive Medicine E&M (ages 1-4)	\$80.00	7/1/2018–Ongoing
99383	Initial Comprehensive Preventive Medicine E&M (ages 5-11)	\$77.00	7/1/2018–Ongoing
99384	Initial Comprehensive Preventive Medicine E&M (ages 12-17)	\$83.00	7/1/2018–Ongoing
99385	Initial Comprehensive Preventive Medicine E&M (ages 18-39)	\$30.00	7/1/2018–Ongoing
99391	Periodic Comprehensive Preventive Medicine E&M (<1 Year)	\$75.00	7/1/2018–Ongoing
99392	Periodic Comprehensive Preventive Medicine E&M (ages 1-4)	\$79.00	7/1/2018–Ongoing

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99393	Periodic Comprehensive Preventive Medicine E&M (ages 5-11)	\$72.00	7/1/2018–Ongoing
99394	Periodic Comprehensive Preventive Medicine E&M (ages 12-17)	\$72.00	7/1/2018–Ongoing
99395	Periodic Comprehensive Preventive Medicine E&M (ages 18-39)	\$27.00	7/1/2018–Ongoing

<sup>1</sup>99201 was terminated as of 12/31/2021 – [www.cms.gov/files/document/physician-fee-schedule-pfs-paymentofficeoutpatient-evaluation-and-management-em-visits-fact-sheet.pdf](http://www.cms.gov/files/document/physician-fee-schedule-pfs-paymentofficeoutpatient-evaluation-and-management-em-visits-fact-sheet.pdf).

<sup>2</sup>90863 was terminated 12/31/2020 because it is no longer reimbursable after DOS 9/1/2020 – [https://files.medical.ca.gov/pubsdoco/newsroom/newsroom\\_30612.aspx](https://files.medical.ca.gov/pubsdoco/newsroom/newsroom_30612.aspx).

**Additional information**

If you have questions regarding the information contained in this update, contact CHWP at 877-658-0305.